



Med+Suite

Any Time... Any Place...

www.medsuite.net
239-945-7100

MedSuite's Anesthesia Practice Management System

- On Demand Software
- High-Performance
- Relational Database
- Highly Responsive
- Heads-Down Data Input
- Rich Internet Application
- Scalable Architecture
- Large Practices
- Billing Services

On Demand Software

- Unrestricted Access Any Time... Any Place...
- Increased Security
- High Availability (24x7)
- Scales to 100's of Users
- Pay-As-You-Go
 - ◆ No Large Up-Front Costs
 - ◆ No Per-Seat Licenses
 - ◆ No 3rd-Party Software Licenses
- No Additional Fees for:
 - ◆ Software Support
 - ◆ Future Upgrades
 - ◆ Future Enhancements
- Reduced Overhead & Lower Costs...MedSuite performs:
 - ◆ Backups
 - ◆ Server Maintenance
 - ◆ Server Upgrades

Rich Internet Application (RIA)...

- Combines the robust functionality of desktop software with an Internet-based application
- Enables "heads-down" data entry
- Any Internet connection
- Runs on low-speed lines

HIPAA Compliant

- ANSI 835 Claims
- ANSI 837 Remittance
- Security
 - ◆ Password Controls
 - ◆ Encryption
 - ◆ Access Logs
 - ◆ Event Logs
- Disaster Recovery
 - ◆ Backups / Restores
- The Internet is not a passing fad

The MedSuite Practice Management System is a state-of-the-art Anesthesia Billing & Practice Management System specifically designed to address the unique needs of anesthesia practices and medical billing companies. MedSuite provides a new technological foundation known as "On Demand Software". MedSuite combines On Demand software technology with a Rich Internet Application or RIA design that is accessed via the internet and offered on a "subscription" basis to make MedSuite available to you Any Time... Any Place...

What is On Demand Software?

On Demand software business applications are delivered over the Internet by a software provider for a monthly subscription fee. There are no large upfront costs and no "per-seat" licenses; you simply pay-as-you go for the features you use. You can be up and running from a state-of-the-art data center sooner than with a traditional software installation. On Demand software can be updated easily and is deployed automatically.

Don't confuse On Demand technology with the Application Service Provider (ASP) model from the late 1990's. Generally, ASPs built large data centers and hosted "legacy" software packages over the Internet, often using Citrix or Windows Terminal Services. In contrast, On Demand software is designed specifically for the "software-as-a-service" model for deployment over the Internet.

What are the benefits of the On Demand Software Model?

- ▶ High Availability/Unrestricted Access Environment
 - o Available 24x7 anywhere that an internet connection can be found
- ▶ Reduced Operational Overhead
 - o Software provider performs database backups, overnight processing functions, server hardware and operating system maintenance
 - o Client software updates are loaded automatically
 - o Eliminates office-based servers their ongoing costs including personnel costs
- ▶ Enhanced Security
 - o Data center has 24x7 physical security eliminating the threats of theft, fire, flood and vandalism. Data center eliminates power interruptions and heating and/or air-conditioning interruptions
- ▶ Scalability
 - o Scales up or down as your needs change at a fixed cost for a volume of work
 - o No "upgrade points" to the next level

What is a Rich Internet Application or RIA?

A RIA is a software application that combines the robust functionality of desktop (Windows) software with an Internet-based architecture. RIAs combine complex data manipulation and fast response times with minimal end-user downloads. The server-side of the application (databases, business rules, etc.) is hosted in a separate location from the end-users of the application. The client-side of the application (user-input) may access the application from virtually any place that has an internet connection.

What are the benefits of a RIA?

- ▶ Accessible from any internet connection
- ▶ Able to function over low-bandwidth (dial-up) lines
- ▶ Automatically retrieves software updates as soon as they are available...users always have the latest version of the software
- ▶ Combines the rich user-interface of a Windows application with internet deployment
- ▶ Enables "heads-down" data entry in a Windows application over the internet

➤ Anesthesia Billing

- Concurrency Calculation with Graphed Report
- Billing for MDs, CRNAs, Residents, SNAs
- Automated Modifiers
- Automated Rates
- Hand-offs / Split Cases
- Limits/Caps on OB Cases
- Discontinuous and Elapsed Time Billing
- Automatic Age, Emergency, Physical Status calculation
- O/R Utilization Reports

➤ Reporting Sub-System

- Virtually unlimited Sorting & Selection options
- Select by Service/Posted/Revised/Entered
- Export Reports to Excel, RTF, PDF, XML, etc.
- Print "preview" on all reports
- Multi-Practice Roll-Up Reporting
- Pivot Tables
- Data Cubes

➤ Image Workflow

- By Type of Document
- Key from Images
- Automated Document Indexing

➤ EDI

- Electronic Claims
- Electronic Statements
- Electronic Remittance
- Demographic Downloads
- Charge Capture
- Form Letters

➤ Miscellaneous

- Word Processor
- Spreadsheet
- Restricted Web-Browser

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Why is MedSuite Internet-based?

The Internet is a universally accessible and secure platform to deploy software, eliminating the need for you to invest in costly hardware, networking equipment, and operating system maintenance. For the price of a connection to the Internet, your practice or billing company can use the infrastructure of the internet as your network "backbone". Software updates occur automatically, so you will always be on the latest version of the software.

You and your staff can work on or view critical practice information, over the Internet, from anywhere, at anytime, with unlimited users, and with complete flexibility. Practice administrators and physicians can see complete and up-to-date practice information to make better decisions from anywhere at anytime.

Is my data safe with MedSuite?

With MedSuite, your data is much safer than it would ever be on an unsecured desktop or server in your office. MedSuite employs all of the leading-edge hosting security devices available, from secure HTTP and 128-bit data encryption to sophisticated firewalls and anti-virus software.

MedSuite's data center is "hosted" by UUNet, one of the largest carriers of Internet traffic in the world, in a "mega-center" in Atlanta, GA. Our state-of-the-art data center has 24x7 security, fire suppression equipment, generator backup for power failures and redundant heating and cooling systems.

MedSuite maintains multiple backups of your data in the data center and your data is also backed up offsite using the renowned Iron Mountain backup facilities for a complete disaster recovery solution. MedSuite's software uses transaction logging, commitment and roll-back to ensure that your data is never in an "unreliable" or partially completed state. With the exception of verifying our disaster recovery process, MedSuite has never had to restore a client's database from backup.

What if the Internet fails?

The Internet is a global network and it's almost inconceivable that the Internet will fail on a global, national, or even a regional scale.

What if MedSuite's internet connection fails?

Our servers are connected to the Internet via UUNet's Internet backbone and, MedSuite has experienced over 99.9% uptime.

What if a customer's internet connection fails?

Unless you are on a cable modem or satellite, no matter who your internet provider is, your connection to the Internet comes through your local telephone company. This is the so-called "last mile". Whether most practices and billing companies realize it or not, they are already using the Internet for many business-critical functions such as telephone systems, claims follow-up on insurance carrier web-sites and access to Hospital Admitting and Medical Record Systems. A loss of Internet connectivity will likely paralyze a practice or billing company and the fact that MedSuite is accessed over the Internet does not add any additional risk of failure.

How can a customer minimize the risk of internet failure?

If an Internet outage should occur, how can a practice or billing company get back online as soon as possible so that business-critical functions can resume? When selecting an Internet service provider, it is critical that a client have a Service-Level Agreement or *SLA* which commits the Internet provider to a required level of service. An *SLA* should contain a specified level of service, support options, enforcement or penalty provisions for services not provided, a guaranteed level of system performance as relates to downtime or uptime, a specified level of customer support and what software or hardware will be provided and for what fee.

Most *SLAs* guarantee a level of uptime; often 99.8% or more and should include financial penalties if uptime were to fall below the level guaranteed in the *SLA*. If an outage should occur, you can be assured that your Internet provider will treat the outage with the appropriate urgency. Your Internet connection is a critical component of your business and it deserves to be treated that way by your Internet provider.